



Nighthawk Total Control  
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### Enhancements to Nighthawk's Utility WebConnect™

Dear friend of Nighthawk,

Nighthawk would like to ask for a moment of your time to highlight some recent improvements to our Utility Web Connect service. Utility WebConnect is the cloud based portal that allows utility personnel to issue commands, receive alerts, and set up batch processes for handling multiple actions at once.

We have improved the ease of use for utility personnel that make use of our ERT collecting devices. We have simplified this process and fixed a few bugs that were showing up in the mapping screen. Advances have also been made to our ERT collector reporting features which now allows for specific report types to be generated for electric, gas, and water. These new reports can be delivered individually or combined as you request.

Additionally we have upgraded our software to provide new 3-phase capabilities including read on demand capability for the SENTINEL 3-phase meter and polling of our 3-phase Mesh hubs. This ability to read the Mesh hub allows for it to function as a full featured meter in addition to providing the cellular backhaul for a grouping of devices. This functionality lowers your overall communications costs.

Batch process capabilities have been added to our billing system integration reports. It is now possible to set up batch processes for MVRs, NH-RS, and FCS formats. As a security precaution reports can be delivered via FTP if required.

We are always trying to improve our features and our ease of use. We endeavor to make life easier for our utility partners. We would love to receive your feedback. Please feel free to send ideas, thoughts and feature requests to [customerservice@nighthawkcontrol.com](mailto:customerservice@nighthawkcontrol.com)

Thank you for your support and for being a Nighthawk Customer.

Best regards,

Nighthawk Total Control